## **Troubleshooting Sound Issues**

## If your microphone is not working, try the following suggestions...THEN ask Madame for help!

- Are your headphones plugged into the correct jacks? Unplug them and plug them back in. When the box pops up, choose "microphone."
- Is your volume muted on the computer? Is it turned up all the way on the headphones? Go to <a href="http://www.soundzabound.com/sabcs\_vbrowse/2">http://www.soundzabound.com/sabcs\_vbrowse/2</a> to listen to a sample song. This is the same site you can download music for your project from.
- Click on the little microphone icon on Photo Story to configure your microphone and headset. You need to speak into your headset during this test.
- Double click on the sound icon in the bottom right corner of the computer screen. Make sure nothing on the "master volume" controls are muted. Click "Options," then "Properties" and make sure the microphone button is checked.

If none of these things work, call Madame Shea over!